

## Cuyahoga County Services If Facing Eviction/Foreclosure

**Cleveland Tenants Organization: Eviction Diversion Program – 5700 Broadway Ave. Cleveland, OH – 216.432.0617 X2 -**

**<http://www.clevelandtenants.org/programs/eviction-diversion>**

- Assistance for tenants facing eviction, provide information on community-based services that can assist in locating housing, assert legal defenses to overcome the eviction when applicable, and access other social services that are available.
- Available Monday-Friday 9 am to 5 pm.

**Community Housing Solutions – 12114 Larchmere Blvd Cleveland, OH – 216.231.5815**

- Assisting with housing counseling (pre-purchase and foreclosure prevention), family stability initiative program, tool loan and home maintenance training, minor home repair, elderly minor home repair, new housing construction, and energy conservation.
- Available Monday-Friday 8:30 am to 5 pm. You must call to make an appointment.

**Neighborhood Housing Services of Greater Cleveland – 5700 Broadway Avenue Cleveland, OH – 216.458.4663 - <https://www.nhscleveland.org/save-myhome/facing-foreclosure/>**

- Assisting with homebuyer education programs, down payment assistance, foreclosure prevention assistance, and home repair loan program

## Cuyahoga County Utility Assistance Services

**Cleveland Housing Network: Utility Assistance – 2999 Payne Avenue Cleveland, OH - 216.518.4014 - <http://www.chnnet.com/electric-gas-bulk-fuel-waterassistance.aspx>**

- Help to catch up on past-due utility bills, address a shut-off crisis, and establish affordable monthly payment plans.
- Call between 6-8pm Monday-Friday to schedule a next day appointment for emergency appointments.
  - Customers whose utilities are currently shut off
  - Customers who are transferring or applying for new utility service
  - Customers with less than 25% bulk fuel (Winter Crisis Program only)
- For regular appointments, you may call 24/7 the number above and those will be scheduled 28 days out.
  - Customers who need to apply/re-verify PIPP Plus: *PIPP Plus is a year round payment plan that reduces your monthly bill to 6% of your gross*

*household income for each utility. In addition, if you pay your PIPP Plus installment on-time and in-full some of your old utility debt will be forgiven.*

- Customers who need to receive Winter Crisis assistance: *Assistance with your gas bill starting in November.*

**Cleveland Housing Network: Water & Sewer Affordability Programs – 2999 Payne Avenue, Suite 208 Cleveland, OH – 888-901-1222-**

**<http://www.chnnet.com/electricgas-bulk-fuel-water-assistance.aspx>**

- **Water Assistance:** You can receive a 40% discount on your Cleveland Water bill and Northeast Ohio Regional Sewer District bill if you meet the income guidelines and are the primary homeowner and occupy the home for which you are applying.
  - Application is available at the above website or you can stop in their office and complete Monday-Friday 8:30 am to 4 pm.
  - You will need a copy of your bill, photo I.D. with primary residence, completed application, and proof of income for everyone over 18 years of age living in the house. Completed application/documentation can be dropped off or mailed in.
- **Sewer Assistance:** The Crisis Assistance Program offers financial assistance in the amount of 50% of your sewer balance - up to \$300 - toward your account. This assistance is available to persons who can provide documentation demonstrating financial hardship brought on by loss of job or other unanticipated event that occurred within the past six (6) months.
  - **Walk-in Appointments** will be accepted from 8:30 a.m. until 2:00 p.m. Monday - Friday. ○ **Scheduled appointments** begin at 1:30 p.m. and end at 4:00 p.m. Monday -Thursday. To schedule an appointment, please call 1-888-901-1222.
  - Please bring with you a photo I.D., social security card, proof of all household income for the last 90 days, copies of your most recent gas, electric, water and sewer bills, proof of home ownership, and documentation of hardship/crisis.

## **Local Food Pantries**

**Our Savior Lutheran Church – 2154 SOM Center Road Mayfield Heights, OH – 440.442.4455**

- Services families living in the Mayfield City School District
- Available the 3<sup>rd</sup> Saturday of the month from 11:00 am – 1:30 pm
- Must bring: Photo ID & proof of residency (valid driver's license covers these requirements), need to know your income, phone number, and everyone's birthdates

**Mt. Zion Fellowship – 4265 Northfield Road Highland Hills, OH – 216.292-3131 -**

- Only service zip codes: 44122, 44128, 44137, 44146
- Available the 3<sup>rd</sup> and 4<sup>th</sup> Saturdays of the Month from 10 am to Noon
- Must bring: ID with address, valid bill with address, and proof of all members living in the household (student's report cards or social security card count)

**Mitzvah Food Pantry – 2490 Lee Blvd, Suite 321, Cleveland Heights, OH – 216.381.4515 - <http://workmenscircle.org/mitzvah-food-pantry.html#>**

- Only service zip codes: 44106, 44110, 44112, 44118, 44121, 44122, 44124, 44143
- Typically, available the 3<sup>rd</sup> full week of the month (but closed all of January).
  - Monday of this week is produce day from 12:30 to 3 pm. You can bring 3 regular store plastic grocery bags to fill up with fresh produce. No documentation needed for this event.
  - Tuesday to Friday of this week is walk-in food pantry from 10 am to 2 pm. You will need a photo ID with current address or a bill with your current address and the names and birthdates of those living in the household.

**Salvation Army of Greater Cleveland – 17625 Grovewood Ave, Cleveland, OH – 216.692.1388**

- Only service zip codes: 44110, 44112, 44117, 44118, 44119, 44121, 44123, 44124, 44132, 44143
- Available Monday to Thursday from 9:00 am to 11:30 pm (may close early if they run out of food). Closed all major holidays.
- Must bring: ID, current bill, and proof of all members living in the household (birth certificates or social security card count)

**Word of Righteousness Family Life Center – 13455 Dressler Avenue, Garfield Heights, OH – 216.365.3336 - <http://www.worflc.org/programs-services/combating-poverty/food-assistance.html>**

- Available 1<sup>st</sup> Saturday of every month from noon to 2 pm (Doors open at 11 am)
- Must bring: Photo ID with current address and proof of all members living in the household (report cards, medical cards count)

**Garfield Memorial Church – 3650 Lander Road Pepper Pike, OH – 216.831.1566  
OR 1534 S Green Road South Euclid, OH 44121 – 216.381.2953**

- Available by appointments only (call the preferred pick up church location to schedule an appointment).

**\*\*\*\* If you need additional community resources, please call 211 or visit <http://www.211oh.org/>**