

Parents' Guide for Booking Appointments

Browse to <https://mayfielddistrict.meettheteacher.com/>



Meet the Teacher

The screenshot shows a login form with the following fields and options:

- Title: dropdown menu with 'Mrs' selected.
- First Name: text input field with 'Wheeler' entered.
- Surname: text input field with 'Wheeler' entered.
- Email: text input field with 'wheeler@mayfield.com' entered.
- Confirm Email: text input field with 'wheeler@mayfield.com' entered.
- Log In: button.
- Forgot Password: link.
- Footer: Form Name, Surname, Date Of Birth, and a year selector.

Step 1: Login

Fill out the details on the page then click the *Log In* button.

A confirmation of your appointments will be sent to the email address you provide.

September Parents Evening

The screenshot shows a selection screen for the September Parents Evening. It includes:

- Instructions: 'This is to allow parents and teachers to discuss progress and set new plans for the next 120 days.' and 'Click a date to continue.'
- Monday 12th September: 'No parent or teacher appointments, school closed.'
- Tuesday 14th September: 'Regular school hours. All appointments should be booked by this date.'
- Next: button.

Step 2: Select Parent Teacher Conference

Click on the date you wish to book.

Unable to make all of the dates listed? Click *I'm unable to attend*.

Choose Booking Mode

Select how you'd like to book your appointments using the options below, and then click Next.

- Automatic
Automatic offers a suggested booking time based on your availability.
- Manual
Choose the time you would like to see each teacher.

Next

Step 3: Select Booking Mode

Choose *Automatic* if you'd like the system to suggest the shortest possible appointment schedule based on the times you're available to attend. To pick the times to book with each teacher, choose *Manual*. Then press *Next*.

We recommend choosing the automatic booking mode when browsing on a mobile device.

Choose Teachers

Set the earliest and latest times you can attend, select which teachers you'd like to see, and then press the button to continue.

The screenshot shows a time selection interface with a horizontal timeline from 14:00 to 17:00. The selected availability is 14:00 - 17:00.

Your availability: 14:00 - 17:00

Step 4: Select Availability

Drag the sliders at the top of the screen to indicate the earliest and latest you can attend.

Choose Teachers

If there is a teacher you'd not wish to see, please un-tick them before you continue.

- Mr J Brown
- Mrs A Wheeler

Continue to Book Appointments

Step 5: Choose Teachers

Select the teachers you'd like to book appointments with. A green tick indicates they're selected. To de-select, click on their name.

Confirm Appointment Times

The following appointments have been booked for you, please check you're happy with them, then click Accept or Cancel.

	Teacher	Start	Subject	Room
14:00	Mr J Brown	14:00	English	C1
14:30	Mrs A Wheeler	14:30	Mathematics	H2
14:45	Mrs A Wheeler	14:45	Maths	L4

Accept Appointments

Cancel Appointments

Step 6: Book Appointments (Automatic)

If you chose the automatic booking mode, you'll see provisional appointments which are held for 2 minutes. To keep them, choose *Accept* at the bottom left.

If it wasn't possible to book every selected teacher during the times you are able to attend, you can either adjust the teachers you wish to meet with and try again, or switch to manual booking mode.

	Mr J Brown SENCO (A2) Ben	Miss B Patel Class ICE (H3) Anita	Miss A Wheeler Class ITA (L1) Ben
16:30		✓	
16:40			
16:50	+		+
17:00			+

Step 7: Book Appointments

Click any of the green cells to make an appointment. Blue cells signify where you already have an appointment. Grey cells are unavailable.

To change an appointment, delete the original by hovering over the blue box and clicking *Delete*. Then choose an alternate time.

You can optionally leave a message for the teacher to say what you'd like to discuss, or raise anything beforehand.

Once you're finished booking all appointments, at the top of the page in the alert box, press *click here* to finish the booking process.

Parent Teacher Conference			Tuesday, September 14th
16:15	L Javed	Robert Barker	Language
16:25	MAD Curran	Robert Barker	PE and Health
Parent Teacher Conference			Monday, September 13th
Parent Teacher Conference			Monday, September 12th

Step 8: Finished

All your bookings now appear on the My Bookings page. An email confirmation has been sent and you can also print appointments by pressing *Print*. Click *Subscribe to Calendar* to add these and any future bookings to your calendar.

To change your appointments, click on *Amend Bookings*.

Video: Parents - How to attend appointments over video call

This video gives you an overview of the process of what to do when your school or college has informed you that appointments on a conference will be held via video call. Underneath the video is a help article with written information to the same effect, including **how to invite another parent/guardian to join your appointments.**



Meet the Teacher - Parent Login with Video Appointments

from [SchoolCloud](#)

07:08



Video Demonstration (<https://vimeo.com/513847964>) from Meet The Teacher () on Vimeo.

In order to make video calls you need to have as a minimum:

- a device with a microphone and speaker/headphones
- a compatible up-to-date web browser:

iPhone/iPad: Safari

Android: Chrome or Firefox - please note that Samsung phones often default to using the Samsung Browser, this is not supported.

Windows: Chrome, Firefox or Microsoft Edge (Chromium - download here (<https://www.microsoft.com/en-us/edge>))

Mac: Safari, Chrome or Firefox

Linux: Chrome or Firefox

We also recommend:

- Using your smartphone for video appointments. If you don't have a smartphone with a front-facing camera, use a laptop or computer with a webcam.
- Using a headset (or earphones with a microphone) to reduce echo.

How to attend your appointments via video call

1. Log in and go to the Conference

On the day of the video appointments (or before, if you want to test your camera and microphone, etc) login to Meet The Teacher at the usual web address for your school, or click the login link from the bottom of the email confirmation you will have received.

At the top of the page you will see a **blue notice** telling you that you have upcoming video appointments, as well as a "*click here*" link which allows you to check that your internet connection and device can successfully connect to a video call.

The green *Join Video Appointments* button allows you to join your appointment on the day - or to test your camera/microphone at any time.



You have upcoming appointments which take place by video instead of in-person.

Video Appointments

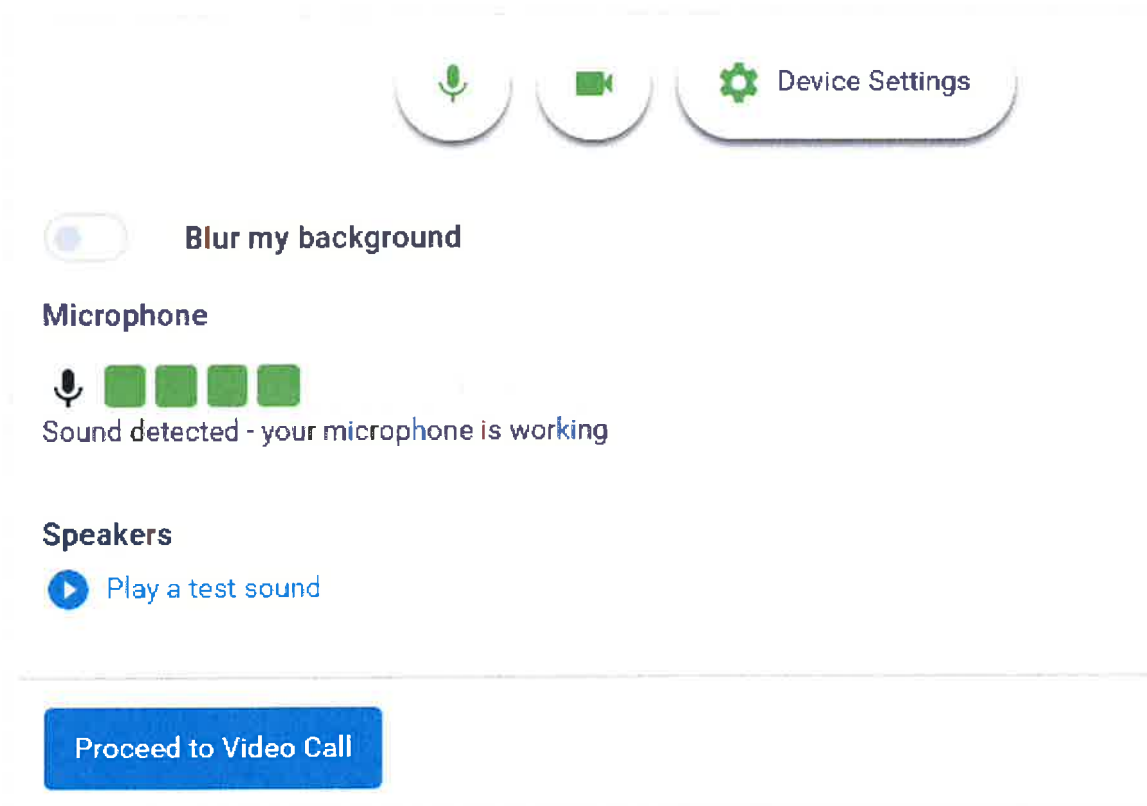
Press the button below to access the video call or [click here](#) to test your connection prior to the start of your next appointment on 12/09/2021.

Join Video Appointments

2. Check Audio and Video

When you click *Join Video Appointments* the *Check Audio and Video* screen will be displayed. You may at this point be asked if you wish to allow access to your camera/microphone, in which case please click yes.

On this screen, under the video box, you can see options allowing you to turn on/off your Microphone and Camera via the round buttons, blur your background in video calls via the switch, as well as the ability to change which devices you will use via *Device Settings*. Once you are happy, click *Proceed to Video Call*.



3. The Video Call

- On this screen you can see the following, when in a call:
 - At the top left the teacher name (and subject details) for the current and next appointment
 - At the top right a countdown to the start of the appointment.
 - At the bottom the control buttons allow you to mute the mic or turn off the camera. The cogwheel allows you to change the settings, such as blurring your background, or choosing to use a different mic or camera (if you have more than one available).



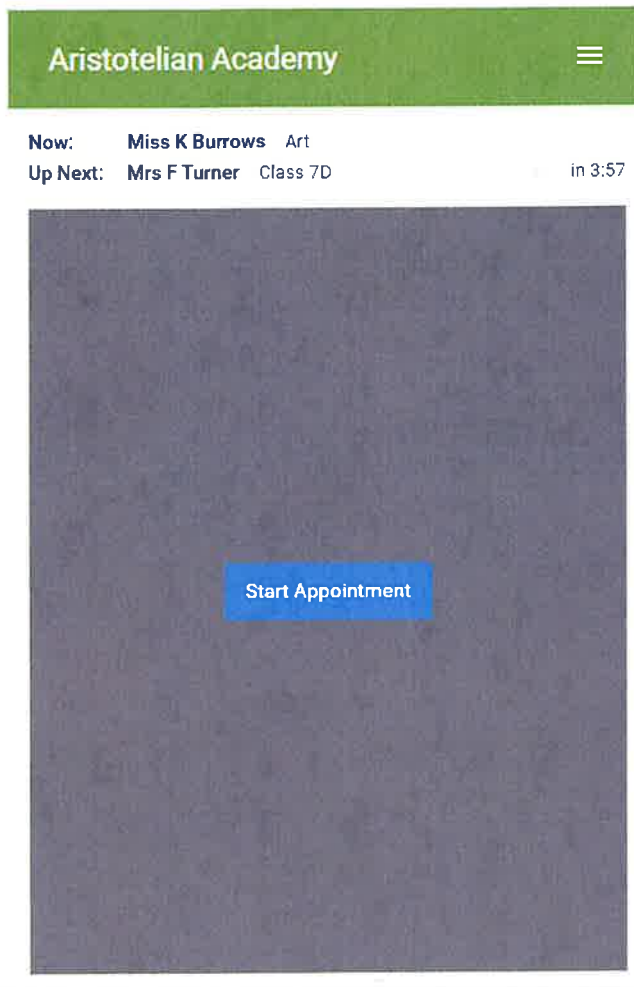
When another person is available these also show a pick up button to start the call



and a hang up button to leave the call.



- In the middle, when your appointment is due to start, the *Start Appointment* button.



4. Making a call

Click the *Start Appointment* button. You will see yourself in the bottom right corner of the screen (unless you have no camera, or have chosen to turn it off). If the teacher has not yet joined you will see a notice to that effect in the centre of the screen.



When a teacher joins a call you will see them in the main part of the screen - or hear them, if they have no camera (or have turned it off) - and can start your discussion with them.

You will also see the remaining time for the appointment counting down in the blue bar at the top of the screen.

If you lose access to the system for some reason during the call, log in again and click *Start Appointment* on the video call screen. As long as the teacher is still in the call this will let you continue with the appointment (this is the same for the teacher if they lose their access).

When the countdown in the blue bar stops the appointment time is over and the call will automatically end.

Note that if you or the teacher are late, or leave and rejoin the call, it does **not** reset the timer. The appointment will always end at the scheduled time.

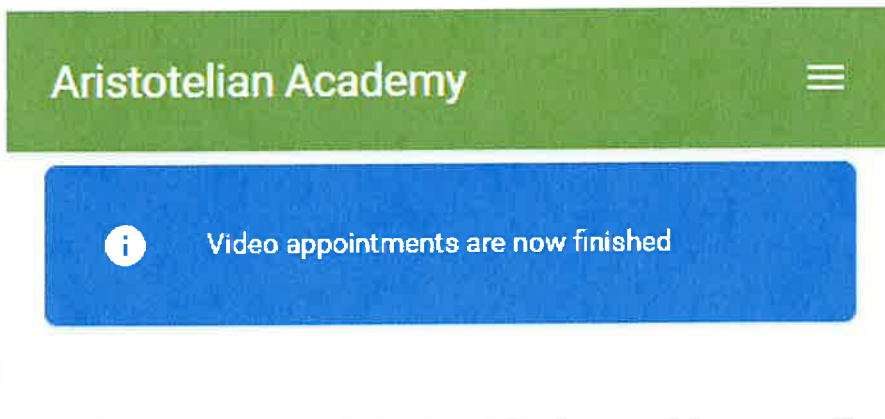
5. Follow on calls

If you have a consecutive appointment scheduled the screen will display a *Start Next Appointment* button. When you are ready to proceed, click on it

Note that if you delay starting a call it does **not** extend the duration for that appointment. The appointment will always end at the scheduled times.

If you do not have a consecutive appointment, but you have not completed your final scheduled appointment you will see a countdown telling you how long until the start of your next appointment.

Once your final appointment for the conference is complete you will see a message advising you of this.



6. Inviting another parent/guardian to join your appointments

You can give **ONE** other parent/guardian access to join your video appointments in respect of each student linked to you that is involved in the conference. You can grant this access at the time of booking, or later if required.

1. Once you have made your bookings (or when you later log in and go to *My Bookings*) click on the *Invite Parent/Guardian* link at the top of the list of your bookings. If you have already sent an invitation this link will show as *Manage Invites* instead.

^ **January Progress Meeting**
3 appointments from 16:00 to 16:25
Tuesday, 12th January



Print



Amend Bookings



Invite Parent/Guardian



Subscribe to Calendar

This is to allow parents and teachers to discuss progress last year and will take place on 12th January.

	Teacher	Student	Subject
16:00	Mrs Anita Abell	Sophie Aaron	Science
16:05	Mr Geraint Davies	Liz Aaron	Music
10 minute gap			
16:20	Mr John Atkinson	Chris Aaron	English

2. You will then be presented with a box asking for the details of the parent/guardian to be given access.

If there is more than one student linked to you and involved in the conference they will all be shown.

Invite Parent/Guardian

You may invite an additional parent/guardian to also attend the video call.

Name *

Jane Aaron

Email *

jaaron@test.com

Anyone with access to the email will be able to join the video call

I consent to sharing my name, student name, and list of appointments

Invite to all appointments for the following students:

Sophie Aaron

Liz Aaron

Chris Aaron

Send Invite

Close

You must enter a *Name*, and an *Email address*, as well as tick the box to consent to that person being given access to the information used to make the appointments.

If there is more than one student linked to you, choose the student(s) in respect of whose appointments the access to this person will be granted.

When you click the blue *Send Invite* button an email is sent to the address entered, giving them a link and details on how to join the call.

Please note that **ONLY** the invited guest should use this link. Anyone else using it (including the parent that sent the invite, who should be logging via their own confirmation email) will knock the guest out of appointments.

Here is an example of what the invite email looks like:

Video Call Invitation

January Parent Teacher Conference

You have been invited by Joe Abbot to appointments which take place by video call.

Click the button below to join the video call on the day, or to test your camera/microphone at any time:

[Join Video Call](#)

Or paste this link into your browser:

<https://mymukmtt.meettheteacher.com/guests/video/186026?guestToken=789619afbdc4e0aa5f298aee8d0d57e>

The appointments are as follows:

Date	Time	Student	Teacher	Department
Monday, 18th January	08:30	Jack Abbott	G Christiansen	math
Monday, 18th January	08:50	Jack Abbott	J Cummings	homeroom/advisory

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meettheteacher

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3. You will then see a *Manage invites* box that shows your sent invitation(s), allows you to add another invite **if you have any more available** (you can have **one** invite per student, if wished), and allows you to *Resend* invites or *Remove* them.

Manage Invites ×

You may invite an additional parent/guardian to also attend the video call.

New Invite

Invite Parent/Guardian

Current Invites

To change invited guests, please remove and then invite again.

Elizabeth Aaron
eaaron@test.com
For: Liz Aaron

Jane Aaron
jaaron@test.com
For: Sophie Aaron

If you click *Remove* the link in the previously sent invitation will no longer work and that person can no longer join the video call.

Note that a call can have a maximum of 4 people in it at any one time. A school can assign 3 teachers to take joint appointments for a class, if they do this the parent can still invite their ONE guest, however once the number of active participants in the call reaches 4 no further people can join it (unless one of the existing participants leaves the call).

Did this answer your question? 😊 ☹️

✉ Still need help? Contact Us (/contact)

Last updated on August 31, 2021